

Health Facility Guidelines

Template - Role Delineation Matrix

XYZ Hospital, Sharjah Healthcare City

Introduction:

Role Delineation refers to a level of service that describes the complexity of the clinical activities undertaken by that service. The level is determined by the presence of medical, nursing and other health care personnel who hold qualifications compatible with the defined level of care.

Each level of service has associated minimum standards, support services and staffing profiles considered appropriate.

Role Delineation is a process that ensures that clinical services are provided safely and are appropriately supported by the provision of adequate staffing numbers and profiles, minimum safety standards and other requirements.

Levels of service range from 1–6 for each major clinical activity or support service associated with health facilities, with Level 0 referring to the lowest complexity service and Level 6 describing the most complex.

Those services not identified will generally follow the Role Delineation of the particular hospital or facility they are applicable to. A hospital or health care facility is deemed to be at a particular level when the majority of clinical and support services provided are of that particular level.



SPECIALITIES AND SU	BSPECIALITIES <i>Medical</i>		SURGICAL			
Generalist	Type I Subspecialties	Type II Subspecialties	Generalist	Type I Subspecialties	Type II Subspecialties	
 Physician 	 Cardiology Dermatology Endocrinology Gastroenterology Geriatric medicine Neurology Renal Medicine Rheumatology Venereology Pediatrics Respiratory Medicine 	 Clinical Hematology Clinical Microbiology Immunology Medical Oncology Palliative Care Radiotherapeutic Oncology Genetics Clinical Infectious Diseases 	 General Surgeon 	 Ear, Nose and Throat Obstetrics and Gynecology Ophthalmology Orthopedics Urology 	 Cardiothoracic Neurosurgery Plastic surgery Transplant Surgery Vascular Surgery Burns 	

ROLE I	DELINEATION LEVEL (RDL) – INPATIENT SERVICES
1	Outpatient care – RN and visiting GP. In remote areas possibly support via telephone
2	Outpatient and inpatient care – plus 24-hour GP cover and limited visiting general specialists for outpatient services only
3	Outpatient and inpatient care – plus visiting general specialists (low risk obstetrics and elective surgery)
4	Outpatient and inpatient care – plus resident general specialists, visiting Type I subspecialists, junior medical staff
5	Outpatient and inpatient care – plus visiting Type II subspecialists, some medical staffing, High Dependency Unit (HDU). May include some research and training.
6	Statewide services, including Type II subspecialists and research/education/training

ROLE I	DELINEATION LEVEL (RDL) – AMBULATORY CARE SERVICES
1	GP only
2	GP and outpatient clinic at discharge hospital; limited access to generalist domiciliary nursing
3	Visiting specialists; some hospital avoidance/hospital substitution; some early discharge services; access to generalist domiciliary nursing and some allied health
4	Links with Home and Community Care services; Increasing range and complexity of hospital avoidance/substitution/early discharge; chronic disease programs; visiting medical specialist; good access to generalist allied health/nursing staff
5	Specialist medical/nursing/allied health staff; increased range and complexity; HACC integration; enhanced diagnostics; teaching and training role
6	Research role; fully integrated ambulatory care services; fully integrated diagnostics



ABBREVIATIONS								
ED	Emergency Department	DUE's	Drug Usage Evaluation	ICU	Intensive Care Unit	RMO	Registered Medical Officer	
BBV	Blood Borne	EEG	Electro-encephalogram	LUCS	Lower Uterine Caesarean Section	RM	Registered Midwife	
CCU	Coronary Care Unit	EMG	Electro-myleogram	MRI	Magnetic Resonance Image	RN	Registered Nurse	
CD	Communicable Disease	ENT	Ear, Nose and Throat	O&G	Obstetrics and Gynecology	SP	Speech Therapist	
CDC	Child Development Centre	GEM	Geriatric Evaluation Management	OR	Operating Room	SRN	Senior Registered Nurse	
CHN	Child Health Nurse	GP	General Practitioner	OT	Occupational Therapist	STI	Sexually Transmitted Infection	
COPMI	Children of Parents with Mental Illness	HACC	Home and Community Care	PET	Positron Emission Tomography			
СТ	Computerized Axial Tomography	HDU	High Dependency Unit	PT	Physiotherapist			



	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6		
Medical Services								
General								
Cardiology								
Endocrinology								
Geriatric								
Neurology								
Renal – General								
Renal – Dialysis								
Oncology								
Radiation Oncology								
Respiratory								
Palliative Care								
Gastroenterology								
Surgical Services								
General								
ENT								
Gynecology								
Ophthalmology								
Orthopedics								
Urology								
Cardiothoracic								
Vascular surgery								
Neurosurgery								
Plastics								
Burns								
Emergency/Trauma Ser	vices							
Emergency Department								
Emergency Department Urgent Primary Care								
Obstetrics								
Pediatrics Services								
Pediatrics								
Neonatology								
Rehabilitation Services								
Rehabilitation								
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	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6			
Continuing Care Services									
Community Assessment									
Prevention and Promotion Services									
Environmental Health	I			Ι					
Health Protection including									
food, air, water, radiation,									
pharmaceutical, pesticides and									
mosquito borne diseases									
Communicable Disease									
Control									
 Includes food and water 									
borne diseases,									
vaccination programs, STIs and BBVs									
Child and Community Health									
 Community Health 									
 Community Health Services, School Health 									
Services, Child Health									
Services, Child									
Development Services									
Health Promotion									
Primary prevention including									
lifestyle diseases and injury prevention									
Breast Screen									
 Screening and assessment 									
Cervical									
 Health promotion, 									
screening awareness,									
maintain cervical cytology									
register									
Genomics • Education, research									
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Primary Care Services									
GP based									
Community nursing									
Ambulatory Care Services									
Surgical									



Medical Image: Control of the second of the se		Level 1	Level 2	Level 3	Level 4	Level 5	Level 6				
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